



*The Leader in Faith Based Travel*  
www.etstours.com/fams



# Dubai Familiarization 2021

7 - Days | May 20 - 26, 2021

Starting at \$1699\* New York

for Agents, Pastors/Priests

\*\$150 Supplement for Spouse & Non Agents

## May 20 & 21, 2021: Depart the USA & Arrive in Dubai

You will be welcomed by our representative and transferred to your hotel to enjoy dinner before retiring for the night. (D)

## May 22: Old Dubai

After being picked up at the airport journey to the Al Fahidi Historical Neighborhood to explore Old Dubai. Part of the attraction of the district, which showcases the traditional way of life in Dubai from the mid 19th century until the 1970s, is simply wandering through its narrow lanes. Here you'll discover creative art spaces, museums and cafés housed in traditional L-shaped homes made from gypsum, coral and limestone. Look up and you can't miss the buildings topped with distinctive wind towers. While exploring this neighborhood you will visit the Textile Souk full of colorful fabrics and kitsch souvenirs. Next visit the Saruq Al Hadid museum to see the archaeological treasures that have been discovered in and around Dubai.

Enjoy lunch at the award winning Al Dawaar Revolving Restaurant with gorgeous views of the city. Embark on a water taxi ride at Bur Dubai Abra Station by Dubai Creek. This waterway continues to reflect Dubai's historic roots, back when early settlers relied on its waters for their livelihood. You will queue for a short trip across the Creek to Deira on traditional wooden boats, known as abras. Once on the other side, visit the Gold Souk where you can haggle with shopkeepers for beautiful jewelry, before continuing to the Spice Souk. As you wander through the stalls you can savor the aromas of cardamom, turmeric, dried lemons and rose petals. This evening enjoy Dhow Dinner Cruise in the marina. (B,L,D)

## May 23: New Dubai

Visit the Burj Khalifa, which at 828 meters is currently the tallest building in the world, located next to the Dubai Mall, one of the world's largest shopping centers with 1,200 shops. Visit the viewing platform at 452 meters above sea level. Ride the building's express elevator to the 124th floor at a speed of 10 meters per second. From there you can enjoy a breathtaking 360-degree view of all of Dubai and its unique skyline (Burj Khalifa tickets not included). Enjoy free time at the impressive Dubai Mall afterwards. Next, visit one of the most iconic landmarks in Dubai, the Jumeirah Mosque. Adopting an 'Open Doors, Open Minds' policy, Jumeirah is the only mosque in Dubai that welcomes visitors of all faiths to admire the surroundings and learn about Islam and the local culture. Continue to Burj Arab, Dubai's most iconic luxury hotel shaped like the sail of a ship. Built on a man-made island, this fourth tallest building in the world is also the most photographed.

This afternoon take a ride into the remote Lahbab desert that lies outside the city. During the drive, your guide will answer any questions and share information about the region. Head off-road into bright red dunes and have your camera ready to capture what looks like giant beanbags of sand. During a break to gather the convoy, make use of optional quad bikes on-site. Then hold tight as you cruise toward the highest slopes. Your safari includes a barbecue dinner and folkloric show. Take a camel ride and surf the dunes on a sandboard before you return to your hotel. (B,L,D)

## May 24: Abu Dhabi

Today, continue to Abu Dhabi, the capital and the second-most populous city of the United Arab Emirates (after Dubai). As you travel to your first destination along the Gulf coast of Abu Dhabi, listen to the region's rich history and culture. Visit a local church in the Jebel Ali area south of Dubai and hear from a local Christian Church on what life is like in a predominantly Muslim country. Check in to your Abu Dhabi hotel. Your afternoon is free to explore on your own. (B)

## May 25: Abu Dhabi

After breakfast, check out of your hotel. Next, visit the architectural beauty of the country's largest mosque- Sheikh Zayed Grand Mosque, which is known as the acclaimed symbol of contemporary Islam. The impressive construction blends the cultural diversity of Islamic art and contemporary design and impressive features including the world's largest marble mosaic, imported chandeliers from Munich incorporating millions of Swarovski crystals and columns inlaid with mother of pearl. Continue to Ferrari World, the first Ferrari-branded theme park with rides, attractions and Ferrari inspired shows. (Ferrari World tickets not included - approx. \$80). (B)

## May 26: Arrive in the USA



**B = Breakfast L = Lunch D = Dinner**

**To register for an ETS FAM go to:**  
**www.etstours.com/FAMS • 800-929-4387**

**ABOUT FAMS:**

ETS FAM tours are unique in that they are designed to give Travel Advisors a real feel for what it will be like for your clients on tour. Prayer, devotions, Bible reading, and worship songs are commonplace on ETS FAMs. Often pastors or priests on the FAM are encouraged to join in leading the spiritual aspect of the tour.

**FAM REIMBURSEMENT:**

Reimbursement language: Travel Advisors, when you return to Dubai within 14 months of returning from your FAM tour with a group of 25 or more full-paying guests, you will receive a reimbursement of 50% of your FAM cost; return with a group of 40 or more and receive a reimbursement of 100% of your FAM cost. FAM reimbursement does not include the following: (1) Cost of your spouse or guest's FAM trip; (2) Optional travel protection cost; (3) Items listed under "Not Included in Price" section; and (4) Single room cost. There is no reimbursement for fewer than 25 guests. Reimbursement request must be made in writing.

**PROGRAM CONDITIONS**

**INCLUDED IN PRICE:**

- Round-trip international airfare
- Deluxe motorcoaches • 1st class hotels • Guided sightseeing • Entrance fees to sites visited (as listed in itinerary) • Meals as listed in the itinerary • Hotel gratuities • Program fees • Administrative Fee • Fuel surcharges \$100
- Government Taxes \$98 (Increases in government tax and fees are subject to change)

**NOT INCLUDED IN PRICE:**

- Tips for guide (\$6/day) & driver (\$3/day): will be collected by your bus captain on tour
- Optional sightseeing as listed in the brochure
- Miscellaneous fees i.e. individual transfers; passports, laundry, beverages & baggage fees
- Visas for non-US citizens • Visas and Transfers for all ground only passengers • Optional Travel Protection Program (see premium schedule)

**ACCOMMODATIONS:**

Price is per person based on double occupancy. When available, single rooms are often smaller than doubles. While ETS will try to match roommates, ETS cannot guarantee a roommate will be available. Roommates may be assigned as late as 30 days prior to departure and, if one is not available or you request a single room, the following charges apply: \$300 during the basic tour.

**PAYMENT SCHEDULE:**

Payment Amount	Payment Due Dates & Notes
\$300	Deposit due upon registration.
Full Payment	Final Payment is due on 02/04/21. If paid after the due date, a late payment fee of \$100 will be assessed.
Travel Protection Amount	The Travel Protection Plan premium will be due no later than 02/04/21 to be in full effect. Travel protection premiums must be paid in addition to our deposits and in advance of the final payment for coverage to be in effect.

**REGISTRATIONS RECEIVED after February 4, 2021:**

ETS welcomes registrations after 02/04/21. Registrations received between 02/05/21 - 2/19/21 will incur a \$100 per person fee. Registrations received between 02/20/21 - 03/06/21 will incur a \$200 per person fee. Registrations received on 03/07/21 or later will incur an additional fee based on air availability. Additional fees will be advised upon registration.

**CANCELLATION AND CANCELLATION FEES:**

100% of Cancellation Fees are covered by the optional Travel Protection Program provided premium has been paid and reason for cancellation is coverable. Those who do not take travel protection should be aware of the following per-person cancellation penalties: From day of registration to 105 days prior to departure, you will be charged the \$150 non-refundable administrative fee plus any airline fees. Additionally, thereafter, you will be charged any airline penalties and a single room supplement if your cancellation forces your roommate into a single plus the following per-person charges: 104-60 days = \$400; 59-45 days = \$600; 44-31 days = 40% of total cost; 30 days to day of departure = 100% of total cost. Submit cancellation in writing. On or after day of departure, there will be no refund for any services not used.

**STATEMENTS OF RESPONSIBILITY**

**ETS does not accept responsibility for losses or additional expenses due to delay or changes in air schedules, hotel overbookings, other hotel related problems or causes, and/or travel supplier cancellations or postponements.** Travel suppliers include all tour operators, cruise lines, airlines, hotels, bus companies, entertainment venues, and any other travel supplier used to operate the tour. All such losses or expenses will be the responsibility of the passenger. ETS reserves the right to make adjustments to the itinerary as deemed desirable by ETS, and ETS reserves the right to cancel any tour prior to departure. If a tour is canceled beyond the control of ETS, ETS will provide a refund or a future travel credit to be used two years from the date of issuance for the value of all funds paid by the passenger less nonrefundable travel supplier prepaid deposits, travel supplier change fees, nonrefundable travel protection premiums, and a \$150 administration fee.

**ABILITY TO TRAVEL STATEMENT:**

Passengers registering for the tour accept the responsibility for being in good health and able to walk and travel on the tour. Because many of the sites are not accessible to the physically challenged, those needing oxygen, wheelchairs, or other ambulatory assistance will find the tour extremely limiting to their experiences. ETS reserves the right to refuse or revoke travel to anyone who is, in the sole judgment of ETS, incapable of group travel without causing undue demands upon the staff or other tour participants. Accessible rooms/cabins are limited and subject to confirmation after receiving the passenger's written request.

**PASSPORT INFORMATION:**

Passport information must be submitted to our office no later than 02/04/21. Failure to provide your passport information to our office by this date may result in change fees or denial of travel. Discrepancies in information may result in change fees, delays in receiving travel documents for your trip, or denial of travel. Any fees incurred due to discrepancies are the responsibility of the passenger. Passports must be valid for at least 6 months after the return date.

**PRICE INCREASES:**

All prices quoted in this brochure are subject to change prior to payment in full due to currency fluctuations, fuel surcharge increases, government taxes and fees increases or unforeseen circumstances. In addition, you may be subject to a price increase after payment in full has been received due to potential government imposed taxes and fees.

**AIRLINE ROUTES and TICKETS:**

In order to keep prices low, ETS does not guarantee the most direct routing to your final destination. Once issued, airline tickets cannot be changed or refunded thereafter. Air transportation to/from your destination will be economy class on IATA and ARC carriers utilizing APEX or SUPER APEX non-refundable, non-amendable tickets for groups of 10 or more flying together on entire itinerary. If you choose to depart from a different city than your group or traveling companion, or deviate your flight and/or trip plans, and/or you are taking a pre or post tour, you may fly on a different scheduled flight(s) than the rest of your group. If you make your own air arrangements, you are responsible for booking all needed flights for your travel unless specified otherwise. Contact your travel advisor for further details.

**FLIGHT TIMES AND SEATING:**

All flights are subject to change by the airlines without advance notice. ETS is not responsible for such changes or delays and does not reimburse expenses resulting from such delays. If you are making your own flight arrangements to the departure city, we recommend you purchase a ticket that can be exchanged without large penalties. There is no advance seat selection for groups on most airlines. Early check-in is necessary to secure seats with travel companions and those with special needs. Due to security measures taken at airports, it is advisable to arrive at the airport three hours prior to departure time. Seating is solely under the control of the airlines. You will receive your flight information 60-30 days prior to departure. Final documents are sent approximately 2-3 weeks prior to departure.

**ADDITIONAL AIRLINE FEES:**

You will likely incur additional airline checked baggage fees that are not included in the price of the tour. These fees vary by airline and are at the airline's discretion on each segment of the flight itinerary. You may also incur optional fees i.e. food, excess baggage, overweight baggage, items of personal nature, etc.

**DEVIATIONS AND AIR UPGRADE REQUESTS:**

Deviation and Air Upgrade requests must be submitted in writing and are subject to additional airline fees. Deviations and Air Upgrades are not always possible given the group schedule and time of ticketing. Passengers who are ticketed with air deviations and/or upgrades will likely not fly with the group and will therefore need to provide their own transfers.

**ITINERARY CHANGES:**

Every effort has been made to ensure the accuracy of this brochure. While ETS will make every effort to ensure you will see all sites listed in this brochure, the availability of sites, order of sites and/or days and number of days may be altered to accommodate changes in airline, hotel schedules, and local conditions. No changes to the itinerary are effective unless approved in writing and signed by an authorized officer of the tour operator. Except as stated herein, no other person is authorized to cancel, modify or vary the tour arrangements or to make any representation of warranty concerning the tour.

Due to airline schedules, some participants may receive one or two extra leisure days at a nominal per day charge and some extensions may not be available on all departure dates. If itinerary changes necessitate extra overnights, you will be charged \$125 per night; single rooms \$175 per night. Meals for extra nights are not included.

**VALIDITY DATE:**

This brochure is valid until 05/20/21. Registrations will still be accepted after the validity date.

**RELEASE INFORMATION:**

Payment of deposit indicates permission for ETS or our agents to record the registrant's participation and appearance on video tape, audio tape, film, photograph, or any other medium and to use the registrant's name, likeness, voice, comments, submitted documentation, written papers, and/or biographical material without restrictions or limitation for any advertising, marketing, publicity, educational or promotional purpose which ETS or our agents deem appropriate, unless the registrant or guardian otherwise notifies us in writing prior to departure.

Enrollment in, payment of deposit and/or acceptance of final documents, vouchers, or tickets shall be deemed to be consent to the Passenger Agreement and Program Conditions of the brochure. Prices are based on tariffs in effect as of January 1 of the previous year and are subject to adjustment without notice in the event of any change or currency fluctuation.

Except where otherwise stated, ETS acts only as agent for the relevant supplier in securing hotels, transportation and other travel services and in no event shall ETS be liable for failure by any such supplier to render any transportation, lodging or other travel service to be provided on the tour. **The passenger agrees that ETS assumes no liability for injury, death, damage, loss, theft, accident, delay, any lost or damaged luggage, or irregularity which may occur by reason of any negligent or willful act or omission of any suppliers of service.**

ETS does not own or operate any of the suppliers of services to your tour. Similarly without limiting the foregoing, passenger agrees to hold ETS harmless for any defect in any vehicle, plane, boat, bus, car, van or other vehicle, act of war or insurrection, terrorist activity, revolt or other civil uprising, military action, strikes or labor unrest or any Act of God or for any other act of any third party.

Trip Cost	Plan Cost	Trip Cost	Plan Cost	Trip Cost	Plan Cost	Trip Cost	Plan Cost
\$ 0 to \$1000	\$ 99	\$2501 to \$3000	\$299	\$4501 to \$5000	\$499	\$6501 to \$7000	\$699
\$1001 to \$1500	\$149	\$3001 to \$3500	\$349	\$5001 to \$5500	\$549	\$7001 to \$8000	\$799
\$1501 to \$2000	\$199	\$3501 to \$4000	\$399	\$5501 to \$6000	\$599	\$8001 to \$9000	\$899
\$2001 to \$2500	\$249	\$4001 to \$4500	\$449	\$6001 to \$6500	\$649	\$9001 to \$10,000	\$999
<b>Schedule of Coverages</b>		<b>Maximum Benefit</b>		<b>Additional Cancellation Protection</b>			
<b>Part A *</b>				When You purchase this Travel Protection Plan at or before the final payment due date for Your Trip, you also receive the Educational Travel Services Pre-Departure Cancellation Waiver Benefit that allows you to cancel your Educational Travel Services travel arrangements up to the day of departure for any reason (excludes no shows and those not permitted boarding).			
Trip Cancellation		Trip Cost		With this Educational Travel Services Cancellation Waiver, your non-refundable land cancellation penalties will be refunded in Educational Travel Services travel certificates. Certain travel programs are not eligible for this benefit, such as cruise and land programs listed and detailed on the Educational Travel Services website (www.etstours.com). <b>Premiums must be paid in addition to initial or second deposit prior to the final payment for coverage to be in effect.</b>			
<b>Part B</b>							
Trip Interruption		Trip Cost					
Missed Connection		\$500					
Travel Delay (Up to \$100 Per Day)		\$500					
<b>Medical Expense / Emergency Evacuation</b>							
Accident and Sickness Medical Expense		\$25,000					
Emergency Evacuation and Repatriation		\$50,000					
Accidental Death & Dismemberment		\$25,000					
Baggage and Personal Effects		\$1,000					
Baggage Delay		\$100					

Part A - Travel Arrangement Benefits are provided by Educational Travel Services. Part B - Travel Protection Benefits are provided by United States Fire Insurance Co. For New York Residents Only. Part A Benefits are travel arrangement benefits underwritten by United States Insurance Company.

**Conditions and Limitations**

This is a brief description of the plan available for all Travel Protection sales for Trips departing January 1, 2013 and after. Certain exclusions and limitations apply and are detailed in the Certificate of Coverage. For example, coverage does not apply to: any Sickness or condition of you, a Traveling Companion or a Family Member traveling with you that existed during the 60 days prior to the effective date of the coverages (The PreExisting Condition Exclusion is waived if payment for this plan is received by Educational Travel Services at or before the final payment due date for Your Trip or 105 days before departure date, whichever occurs first.); suicide, normal pregnancy, war or any act of war; Other Covered Reasons, as defined, includes the following events or their consequences: Cancellation or interruption of your Trip due to: Inclement Weather, unannounced Strike, mechanical breakdown that causes complete cessation of services of Your Common Carrier for at least 12 consecutive hours; a documented traffic accident while en route to departure; being hijacked or quarantined; jury duty; destruction of your home or destination by fire, flood, burglary or natural disaster; being called to the emergency services of government to provide aid or relief in the event of a natural disaster; a documented theft of passports or visas; a transfer of employment of 250 miles or more; or Revocation of military leave. For further information ask for the Certificate of Coverage which fully details the coverages, provisions, limitations and exclusions of the plan offered and is available to you, upon request, at any time prior to your purchase of the plan. This plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ. Benefits are administered by: Trip Mate, Inc., 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-800-888-7292 (In CA, dba Trip Mate Insurance Agency).